



TOOL TURN ENGINEERING PTY.LTD. • ACN 055 629 760

General Engineers - Tool and Die Markers
Specialising in Stainless Steel Machining
Fact. 1 No 6 Joel Court
Moorabbin 3189

Telephone: (03) 532 0307

Facsimile: (03) 532 0734

ATT: Mr Bryan J Wheeler

The Commonwealth Key & Property Register
Level 6, 20 Queen Street
Melbourne Vic 3000

Dear Mr Wheeler,

We wish to thank you for making any "Key" problems so quick and easy to handle. Naturally one would hope that such pleasant and prompt service still exists in these trying times but unfortunately this is not always the case. However, having had occasion to claim on our policy several times over the past few years we have had nothing but courteous and pleasant service and must add that the prompt and efficient way our claim was dealt with left absolutely nothing that anyone could complain about.


We certainly have no qualms about recommending your services to anyone who would only benefit from dealing with your company. The peace of mind gained knowing that a genuine claim is treated as just that! A pleasant phone call, a simple form to complete, and a very prompt refund. What could be easier!

We don't normally take the time in our busy days to say thankyou but feel that you really strive to make your customers happy and you deserve these few minutes.

Thanking you once again!

Yours faithfully,

TOOL TURN ENGINEERING PTY LTD


PAMELA KOVACS
DIRECTOR