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The Commonwealth Key and Property Register
P.O. Box 40
Market Street
Melbourne VIC 8007

20 January 1998

Dear Sir

Return of lost keys - 14 January 1998.

I refer to the above matter and in particular to your letter dated 14 January 1998.

Now that we have experienced your services first hand, I can advise that we were more than happy with the services provided. By using the Commonwealth Key and Property Register, it saved us the inconvenience and embarrassment of having to go through the arduous process of changing locks, reporting to police etc.

It is for this reason that it is now compulsory for all store keys to have your tag in place.

Unfortunately, for business reasons, I do hope that we have no further dealings, but I can be assured that if the occasion arises, I know that we will be dealt with promptly and professionally.

Yours sincerely



Mark Powell
Safety and Loss Prevention Co-ordinator.