



# Grovedale Primary School

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Bryan Wheeler  
Manager  
The Commonwealth Key & Property Register  
Reply Paid 40  
Collins Street West  
Victoria 8007

Dear Mr Wheeler

I am more than happy to reply with regard to The Commonwealth Key & Property Register.

Over the past two years I have put in at least 4 claims on behalf of the school. I did not know how the claim side of the register worked and had not put in claims for several years. I found invoices going back two years and put them all on the one claim. There were no problems whatsoever with putting in such old claims. They were paid without question.

I am also amazed at the speed with which the claims are paid.  
One claim that I put in by post on August 9<sup>th</sup>, I received a cheque in the mail for only 2 days later on August 11<sup>th</sup> – I could not believe that a company could be so efficient!

Thank you for your fabulous service!

Regards

Kerryn McCoombe  
Business Manager