



Commonwealth Key & Property Register  
Bryan J. Wheeler  
Level 6, 20 Queen St  
Melbourne 3000

Dear Mr Wheeler

RE: recent claim

It is with regret, that unfortunately I have found myself again, having to make a claim on the excellent policy you provide for the protection of our locks and keys.

The service and promptness I received both in receiving the paperwork for the claim, and the cheque refund for the costs I incurred, were exemplary.

I have been so happy with your service that I have expanded it to include my employees and have told many other people about it.

Keep up the good work. Thank you, once again.  
Kind Regards

A handwritten signature in orange ink, appearing to be 'Keron Lee', is written over the 'Kind Regards' text.

Keron Lee  
Principle Designer

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