



# CENTRAPAK

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Attention: Mr Bryan J Wheeler  
The Commonwealth Key & Property Register  
PO Box 40  
COLLINS STREET WEST VIC 8007

Dear Bryan

Thank you for your prompt attention to our recent claim for replacement of missing keys.

We have had occasion to make several claims over the many years we have been dealing with you, and we very much appreciate the fact that on each occasion our claims have been handled very promptly and professionally.

Keep up the good, "old fashioned" service!

Yours faithfully

CENTRAPAK INDUSTRIES

John L Urquhart  
Manager